

COMPUTERIZED METHOD AND SYSTEM
FOR MANAGING AND COMMUNICATING INFORMATION
REGARDING AN ORDER OF GOODS

ABSTRACT

Computerized method and system for managing and communicating information regarding an order of goods among respective various teams are provided. The teams are responsible for performing tasks through designated personnel that, when successfully performed, allow for fulfilling an order within a requested delivery date. The method allows for storing order data in a database. The order data includes at least one identifier associating a respective order to a respective customer. The order data further includes order parameters, such as a requested delivery date or a customer need date for the ordered goods. The method further allows for gathering in the database data indicative of progress or lack thereof for each order relative to the requested delivery date. Memory is provided for storing a rulebase including a set of rules configured to determine at least a potential cause impeding progress of any order relative to its respective requested delivery date. The set of rules is processable to assign an order and/or a corrective action to selected personnel in a respective team, based, at least in part, on the nature of the cause impeding order progress. A processing action allows processing the gathered data in the database relative to the rulebase for performing the assignment of the order and/or corrective action to the selected personnel in the event lack of order progress is determined. A message is triggered to notify the selected personnel of the assignment of the corrective action.